we come sitio alto são joão

we're so excited to have you join our community.

this guide is here to help you get settled in, discover all our space has to offer, and make your workdays as enjoyable as possible.



access to the space.



opening the door.

access to the space is managed through the digital mobile key on our **app - sitio network.**

how it works:

create an account.

open the email you received from welcome@sitio.pt and sign in.

install the sitio app.

download our app to your phone.

open an email by SALTO KS.

click "start" and follow the steps to create an account. do it via web - *do not install* the SALTO KS app.

go back to the sitio app.

click the key icon on the lower right corner to unlock the door.

how to exit the space:

click the light switch/button close to the door, to open it.

please make sure the door is closed when you leave.

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Hi MEMBER,	
So glad that you're a part of our community! Please take a few minutes to fill ou	It your profile in our members portal.
1. Follow the 'Sign in' link	
2. Update your profile	
3. Add your company and personal details	
Invite your team to the members portal	
5. Enjoy being part of our community	
If there is anything else you need, please don't besitate to ask. We're excited to	have you here!







activating the alarm.



members have 24/7 access to our space and each company has their own personal alarm code.

the alarm is automatically activated everyday.

monday to friday.

🌔 10:00 pm

🗩 5:50 am

weekends.



friday | 10:00 pm

monday | 5:50 am



how to activate:

- **1** press the circled key
- 2 enter your code

you can now leave and close the door.

the alarm will stop beeping when the exit delay time is up.

how to deactivate:

when you open the door, the alarm will start beeping.

before the entry delay time is up:

1 enter your code



get connected.

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companies have access to a private, dedicated wi-fi.

your credentials are sent via email.

for guests

wi-fi: **sitio-general**

password: sitioconnect

making workeasier.





printer guide.



there is a shared printer available for all members.

in each company's monthly plan, a set amount of prints is included. when this limit is exceeded, additional prints will be charged at the following rates:

a4 // b&w: 0,10€

a4 // color: 0,20€



how to print:

click here for the login link

enter your company's login credentials

select personal management > works > FollowUser > upload file

select the file you wish to print (refresh the page until the file appears)

the file is now available in the printer.

go to the printer, select the file and print.



meeting rooms.



each company's monthly plan includes a set number of meeting room hours, which **can be used at any sitio network location.**

if these hours are exceeded, you can still book meeting rooms, and sitio members receive a 30% discount on additional bookings. *1 hour = 1 credit*

cancellation policy:

up to 1 hour before: 0% cancellation fee less than 1 hour before: 100% cancellation fee

other info:

when you make a reservation you will automatically receive a confirmation email, as well as a reminder 30 minutes before.

you can access the room you booked 10 minutes before the scheduled time.

only the user who has booked the room will be able to open the door. use the key icon on the sitio app and hold your phone close to the digital lock to open.

meeting rooms.



how to book:

open the sitio app or the members portal

access the book a meeting room tab

select a location

click "book" to edit the date and hours of your reservation.

select a room and don't forget to add your and your company's name in the details.

click "view summary" and confirm your reservation

you can add guests to your reservation, and they will be notified.









air conditioning.

don't forget to turn off the air conditioning when you leave (if your office has one).

talk to your community manager in case of any issue or if the remote needs new batteries.



please turn off your office lights when you leave.

talk to your community manager in case of any issue or if the lightbulb needs changing.

grab&go.

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coffee & hot beverages

filtered water

are all available in the common areas.

you can use the cups and mugs available in the kitchen.

community spaces.





lounge & kitchen.

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the lounge and kitchen are common spaces, designed to be used by all sitio members. to ensure the smooth running of the space, we kindly ask you to leave it clean and tidy after using.

in the kitchen, you will find all the supplies and utensils needed to clean and wash your dishes. a dishwasher is also available for your convenience.

small labels are also provided so you can identify your food and drinks.

phone booths.

we provide free-to-use phone booths for making private calls. we kindly ask that they be used in moderation.

mail& packages.



the community manager will accept all mail and packages addressed to companies. personal mail or packages without the company name will not be accepted.

all mail and packages will be delivered by the community manager to your office.





visitors & guests.



each company is responsible for receiving their guests.

when available, the community manager can assist by greeting and directing guests to the designated area.

welcome to the community!



leťs talk:

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